

## Resources for Obtaining Internet Access at Home

Virtual Coursework is scheduled to begin for all Democracy Prep scholars starting Monday, March 23. Many internet service providers are making it easier to gain internet access at home as more and more schools transition to virtual learning due to closures. If you do not currently have internet access at home, please consider attempting to obtain access from one of the sources below.

Democracy Prep is not endorsing any of the companies or programs below. This is simply a collection of informational resources we've compiled for your convenience. We should note that some of these options may not be available in all of our regions.

### For Harlem and San Antonio regions:

#### **Spectrum Free Internet for New Customers with Students**

Starting Monday, March 16, families of K-12 students can receive free broadband and wifi for 60 days

- Must be either a new customer, or newly adding internet services to an existing account
- Fees are also to be waived for new customers with K-12 students in the household
- Call 1-844-488-8395 to add service and mention this offer to ensure the representative adds this
- 60 days free also applies when signing up for Spectrum Internet Assist (see below)
- *Credit card information should not be required for sign-up*

[\(https://www.fdlreporter.com/story/news/2020/03/13/wisconsin-coronavirus-spectrum-offers-students-free-internet-access/5042351002/\)](https://www.fdlreporter.com/story/news/2020/03/13/wisconsin-coronavirus-spectrum-offers-students-free-internet-access/5042351002/)

#### **Spectrum Internet Assist**

Low-income families and seniors can get unlimited high-speed internet for just \$17.99 per month

- Service is available across most of NYC
- \$17.99/month for unlimited access if you qualify
  - Families who qualify for free/reduced lunch via National School Lunch Program
  - Seniors 65+ who receive Supplemental Security Income
- Website: <https://www.spectrum.com/browse/content/spectrum-internet-assist>,  
Telephone: 844-525-1574



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- Fill out the attached application (also found at link above) and request a letter from your school stating your scholar's free or reduced meal status that should be included in your submission.
  - Scan and email application and letter to: [MAILFORZIA@charter.com](mailto:MAILFORZIA@charter.com)
  - Or mail to: Spectrum Internet Assist Program – OCS, 4145 S. Falkenburg Road, Riverview, Florida 33578

(<https://www.cheapinternet.com/low-income-internet/spectrum-internet-assist>)

## Other Free Internet Offers across DPPS regions:

**Optimum** - for Altice Advantage Internet, please call 1-866-200-9522  
Schools covered: Bronx Prep Charter School

**Comcast** - for Internet Essentials, please call 1-855-846-8376  
Schools covered: Freedom Prep Charter School

**Cox** - for Connect2Compete Internet please call 1-855-222-3252  
Schools covered: Democracy Prep at the Agassi Campus, Democracy Prep Baton Rouge

(<https://www.alticeadvantageinternet.com/>, <https://internetessentials.com/>,  
<https://www.cox.com/residential/internet/connect2compete.html>,  
<https://www.spectrum.com/browse/content/spectrum-internet-assist>)

## Free Hotspot Access via your Cell Phone - varies by carrier

- Hotspots can allow your phone to broadcast a wifi network which you can use to access the internet on another device (ex., Chromebooks)
- Many cell phone carriers are pledging to offer free hotspot access (but not necessarily unlimited data)
- Contact your carrier directly to find out more details. If the hotspot feature is enabled by your carrier, here are some general tips on getting it working:
  - **How to Turn Your Phone Into a Hotspot on iPhone**
    - Open the *Settings* app on the iPhone.
    - Select *Cellular* and then select the *Personal Hotspot* so that the slider is green.
    - If you don't see a slider, but see a button *Set Up Personal Hotspot*, instead, you'll have to follow up with your carrier because your current cellular plan doesn't support tethering.



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- Once you turn the *Personal Hotspot* on, you'll then see a screen asking you to verify the *Wi-Fi Password* and the name of the phone.
- On the device you want to connect to wi-fi, like your laptop or desktop computer, go to Settings, then Wi-Fi and find the name of your iPhone that's acting as a hotspot. Type in the password and you should be connected.
  
- **How to Turn Your Phone Into a Hotspot on Android**
  - Open the *Settings* app on your Android smartphone.
  - Select the *Network & Internet* option on the Android. (Note, depending on the Android, the verbiage might be slightly different.)
  - Select *Portable Wi-Fi Hotspot* to activate the smartphone as a mobile hotspot. Like with iPhone, you'll see a screen asking you to verify the *Wi-Fi Password* along with the name of the phone.
  - On the device you want to connect to wi-fi, go to Settings, then Wi-Fi and find the name of your Android smartphone. Type in the password and you're good to go.

## PCs for People

Paid mobile hotspot device with 4GLTE connections

- Service is \$15/month pre-paid + \$80 one-time fee for hotspot device.
- Operates on Sprint 4GLTE mobile network, so coverage exists anywhere Sprint coverage is available
- <https://pc refurbished.com/sales/buyInternet.aspx>

## Windstream

- Service available throughout NYC
- Service is \$10/month for first year if you qualify
- Apply with National Lifeline Verifier to receive an approval code
- Use approval code to register for Windstream discount
- Kinetic Low-Income Internet, Windstream Communications
  - <https://www.windstream.com>, 866-819-1239,  
[WCI.Life.Line.Charlotte@windstream.com](mailto:WCI.Life.Line.Charlotte@windstream.com)

These informational resources are provided to help DPPS scholars get access to reliable internet. If there are circumstances preventing you from making use of these options or getting reliable internet via other means, please reach out to us immediately! We may be able to provide additional assistance on a case by case basis.

# Spectrum

Spectrum is offering 60-days or two months basic free internet for all students' continuation of education. You must meet the following requirements in order to access this program:

- **Must be a new customer to Spectrum. Which means...**
  - You **DO NOT** have an existing Spectrum account or
  - You **HAVE** an existing Spectrum account for **CABLE** and **PHONE** but **NO INTERNET ACCESS**.

If you meet those requirements, follow the next steps in order to schedule internet access.

**Step 1:** Call Spectrum Sales number at **1-866-866-4959**

**Step 2:** You are a new customer. Provide your zip code.

**Step 3:** Once you are connected with a Sales Representative, you are calling to set-up the “**Student Remote Education Program**”.

**Step 4:** They begin the process and take contact information for service installation.

**Step 5:** When would you like access to start?

If your household **HAS** a modem and internet router, you may be able to gain access immediately.

If your household **DOES NOT HAVE** a modem and internet router, you can either:

- Request for items to be mailed to you (3-5 business days)
- Make an appointment to have a technician set up the modem/router in your home
- Ask the representative to specify a local Spectrum location where you can retrieve a modem/router:

We were told that **credit card information would not be taken at this time**. However, if you would like for services to continue beyond the 60-day period please call back to arrange a continuation of services.

## **Recursos por Obtener a Acceso al Internet en la Casa**

Muchos proveedores de servicio de internet están tratando de apoyar a las comunidades en recibir acceso al internet en la casa mientras más escuelas mueven al aprendizaje virtual

durante los cierres. Si no tiene acceso a internet en la casa, puede considerar a obtener acceso por los proveedores abajo.

Por favor nota que Democracy Prep no está respaldando los programas o comunidades abajo. Este es una colección de información que hemos obtenido de fuentes varios.

El aprendizaje virtual debe empezar el 23 de marzo por todos los estudiantes de Democracy Prep. Por favor, busca más información de su escuela y contacta la escuela que no la recibe antes de esta fecha.

### **Spectrum & Optimum Free Internet for New Customers with Students (Spectrum y Optimum Internet Gratis por Clientes Nuevos con Estudiantes)**

Empezando lunes, el 16 de marzo, las familias de estudiantes en grados K-12 pueden recibir internet de banda ancha o wifi por 60 días

- No necesita tarjeta de crédito (para Spectrum)
- Tiene que ser un cliente nuevo o aumentando servicios de internet a un cuento actual
- Los pagos también están incluidos por los clientes con estudiantes K-12 en sus casas
- Llama 1-844-488-8395 (Spectrum) o 1-866-200-9522 (Optimum) para aumentar este servicio y avisa al representante de este servicio
- 60 días gratis también se aplica por aplicar por Spectrum Internet Assist y Optimum Advantage Internet (más información abajo)

(fuente

<https://www.fdlreporter.com/story/news/2020/03/13/wisconsin-coronavirus-spectrum-offers-students-free-internet-access/5042351002/>)

### **Spectrum Internet Assist (Spectrum Ayuntamiento de Internet)**

Las familias de ingresos bajos y los ancianos pueden recibir internet de banda ancha sin límites por \$17.99 cada mes

(fuente: <https://www.cheapinternet.com/low-income-internet/spectrum-internet-assist>)

- \$17.99/cada més por acceso sin limites si califica
  - Familias que reciben almuerzo gratuito/por precio reducido con el Programa de Almuerzo Escolar Nacional
  - Ancianos 65+ quienes reciben un ingreso de seguridad suplementaria
- Sitio de web: <https://www.spectrum.com/browse/content/spectrum-internet-assist>, Telefono: 844-525-1574
- Llena la solicitud en el sitio de web arriba y pide una carta de la escuela de su estudiante con su aprobamiento por el almuerzo gratuito o precio reducido para incluir con su presentación.
  - Escanea y manda su solicitud y carta por email a: [MAILFORNSIA@charter.com](mailto:MAILFORNSIA@charter.com)



- O manda por correo a: Spectrum Internet Assist Program – OCS, 4145 S. Falkenburg Road, Riverview, Florida 33578

### **Altice (Optimum) Advantage Internet (Altice Ventaja de Internet)**

Las familias de ingresos bajos pueden recibir internet de banda ancha sin límites por \$14.99 cada mes. Llama para ver si calificas.

- Sitio de web: [www.alticeadvantageinternet.com/](http://www.alticeadvantageinternet.com/), Telefono: 1-866-200-9522

### **Acceso al Hotspot Gratis con su teléfono celular- depende en su operador**

- Hotspots permite a su teléfono a transmitir un red de wifi a otro aparato (como un Chromebook)
- La mayoría de operadores de teléfono se prometan acceso gratis a los hotspots (pero no data sin límites de hotspot) pronto.
- Contacta a su operador directamente con preguntas
- **Cómo puede utilizar hotspot en su iPhone**
  - Abre el app de *Configuración* en su iPhone.
  - Selecciona a *Datos Celulares* y entonces selecciona a *Compartir Internet* para que el botón se parece verde.
  - Si no ve a un botón, pero en vez ve al botón *Empezar a compartir internet*, tiene que contactar a su operador porque su plan celular actual no apoya el compartimiento de internet.
  - Cuando prende *Compartir Internet*, ve a una pantalla que le pregunta verificar la *contraseña wi-fi* y el nombre del teléfono.
  - En el aparato electrónico que quiere conectar a wifi, como su computadora, va a configuraciones y entonces wi-fi y encuentra el nombre de su iPhone que sirve como un hotspot. Escribe la contraseña y para establecer una conexión.
- **Cómo puede utilizar hotspot en Android**
  - Abre el app de *Configuración* en su teléfono Android.
  - Seleccione el red y wifi opción por el Android (el nombre puede ser un poco diferente.)
  - Seleccion *Compartir internet portátil* para activar a su teléfono como un hotspot móvil. Como un iphone, será una pantalla que le pregunta verificar a la contraseña wifi y el nombre del teléfono.
  - En el aparato que quiere conectar a wifi, va a configuraciones, entonces Wi-Fi, y encuentra el nombre de su teléfono Android. Escribe la contraseña y puede establecer una conexión.

(fuentes: <https://9to5mac.com/2020/03/14/us-carriers-unlimited-data-coronavirus/> and <https://gearpatrol.com/2018/04/19/how-to-turn-your-phone-into-a-hotspot/>)

### **PCs for People (Computadoras por Personas)**

Aparato de hotspot móvil con conexiones 4GLTE

- Servicios cuesta \$15/cada más pagado por adelantado + \$80 tarifa única por el aparato de hotspot
- Opera por Sprint 4GLTE red móvil, pues hay servicio en todos los lugares donde hay servicio de Sprint
- <https://pcsrefurbished.com/sales/buyInternet.aspx>

### **Windstream**

- Servicio disponible en NYC
- Servicio por \$10/cada más si puede calificar
- Aplica con “national lifeline verifier” para recibir a un código de aprobación
- Utiliza el código de aprobación para registrarse por el descuento de Windstream
- Internet cinético de bajos ingresos, comunicaciones de Windstream
  - <https://www.windstream.com>, 866-819-1239,  
[WCI.Life.Line.Charlotte@windstream.com](mailto:WCI.Life.Line.Charlotte@windstream.com)